



NAVARASAM ARTS AND SCIENCE COLLEGE FOR WOMEN, ARACHALUR

(AFFILIATED TO BHARATHIAR UNIVERSITY COIMBATORE)

(ACCREDITED WITH "B" GRADE BY NAAC)

REPORT ON FEEDBACK ANALYSIS

2019-2020

Navarasam Arts and Science College For Women, Arachalur

(Affiliated to Bharathiar University Coimbatore)

Erode-638101, Tamilnadu, India

Introduction

Feedback is an essential element of the learning process. The College collects the feedback on various aspects and courses from different stakeholders such as the students, alumni, Faculty, Employers and Parents through online. The feedback collected from the individuals has been analyzed and taken to the consideration for the development of the College, teaching learning process and environment.

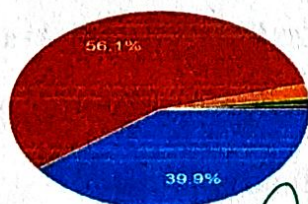
Students' Feedback

The Students' Feedback on the Institution and teaching learning process at Navarasam Arts and Science College For Women campus is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2019-2020, students' feedback is sought from around 410 students responded about the institution and teaching learning process. Majority of the student population (56%) agreed that the subject taught in the course is satisfactory and the majority (52%) agreed that the teachers communicate the subject effectively. Majority of the student population (44%) agreed that the teachers encourage the student participation in class and the majority (53%) of the student population agree that the teachers contribute to their personality development. Majority of the student population (49%) agreed that the course is helpful for higher education and employment and the majority (47%) agreed that the discipline of the institution was maintained. Majority of the student population (52%) agreed that the opportunities for sports and other extracurricular activities is good and the office function effectively in fee collection, Examination work etc., Majority of the student population are satisfied with the Library, hostel and Canteen and leisure bower. Majority of the student population (54%) agreed that the college offers chances for social service through NSS and Outreach programmes etc., and the majority (59%) of the students in the college provide value education through tutorial classes, talks, seminars, orientation etc., Majority of the student population (54%) agreed that there are talks on life guidance, Career guidance and Placement in the college. Majority of the student population (58%) agreed that the team work culture of the college helped the students to become better citizens and the majority (50%) of the students like to be in touch with the college even after they leave it.

Feedback Analysis Report

The analysis of the students' feedback clearly depicts that they are well satisfied with the facilities furnished by the institution. The students highly appreciated the academic related infrastructural facilities such as library, laboratories, playground and other facilities. It is observed from the students' feedback that few of them expressed the need for more ICT facilities.

4. What do you think about the subject taught in the course?
396 responses

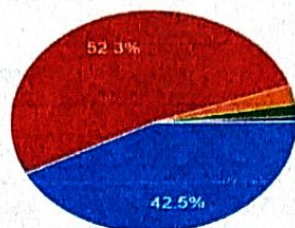


● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE



5. Do the teachers communicate the subject effectively?

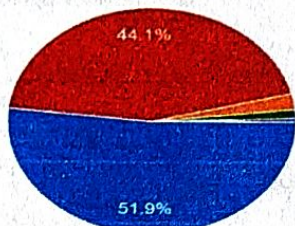
398 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

6. Do the teachers encourage student participation in class?

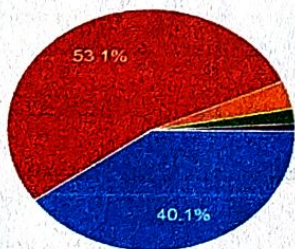
397 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

7. Do the teachers contribute to your personality development?

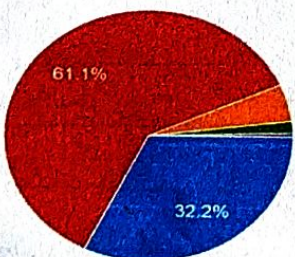
397 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

8. Is the internal assessment effective?

398 responses

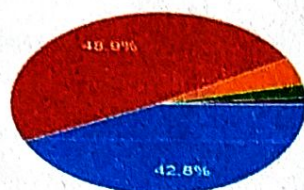


● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

Signature

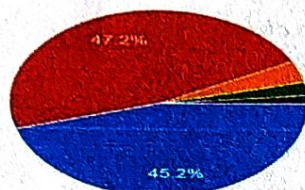


9. How far is your course helpful for higher education and employment?
397 responses



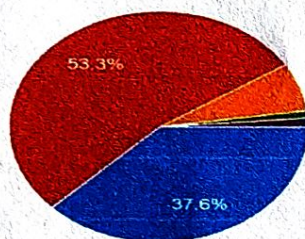
● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

10. How well is the discipline of the institution maintained?
398 responses



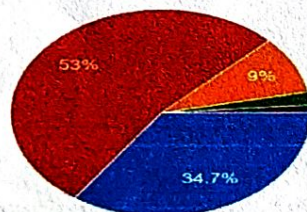
● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

11. a) How far are the talks and seminars helpful in Value education
396 responses



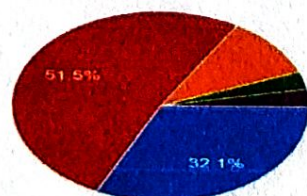
● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

11. b) How far are the talks and seminars helpful in Job Awareness
398 responses

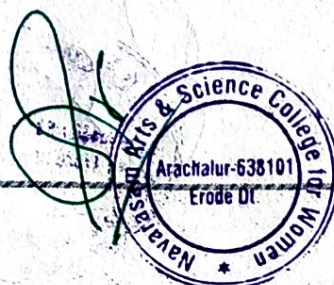


● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

12. How do you assess the opportunities for sports and other extracurricular activities?
396 responses

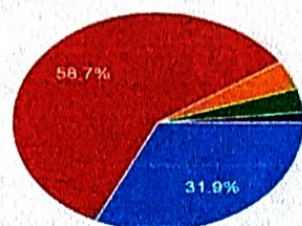


● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE



17. Does the college provide value education through tutorial classes, talks, seminars, orientation etc.,?

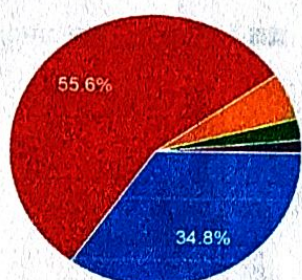
395 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

18. Are there adequate library and computer facilities to promote research culture?

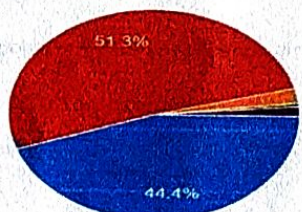
394 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

19. Does the college have disciplined and value base culture?

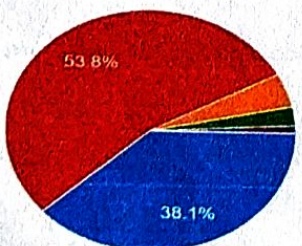
396 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

20. Are there talks on life guidance, Career guidance and Placement?

396 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

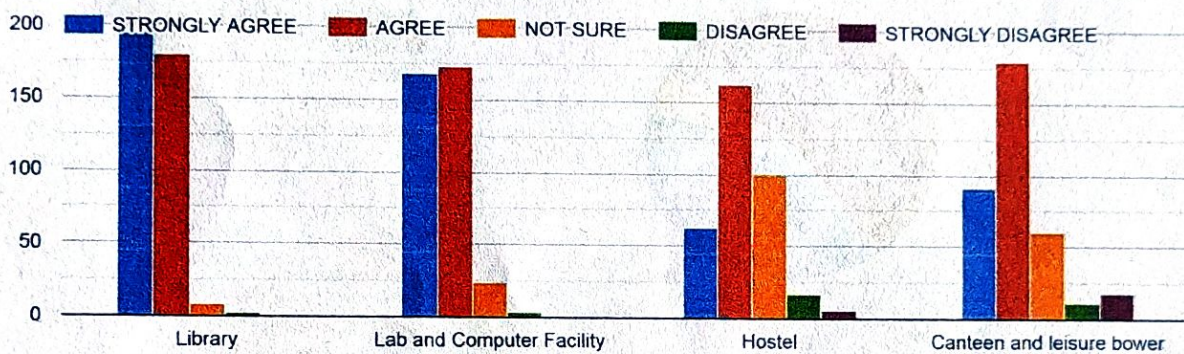
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13. Does office function effectively in fee collection, Examination work etc.,
393 responses



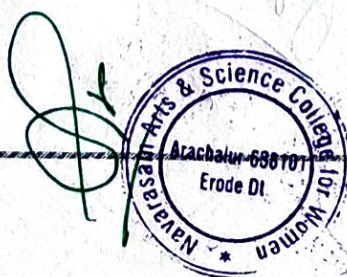
14.a) How do you assess the followings



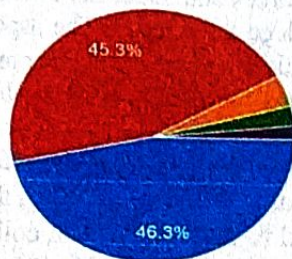
15. Do you think that the good reputation and academic excellence of the college were factors in seeking admission to this institution?
394 responses



16. Does the college offer you chances for social service through NSS and Outreach programmes etc.,?
396 responses

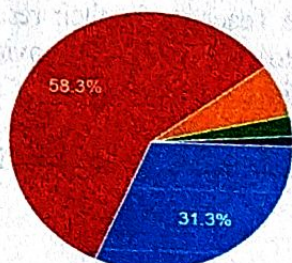


21. Are the teachers helpful in your personal needs?
397 responses



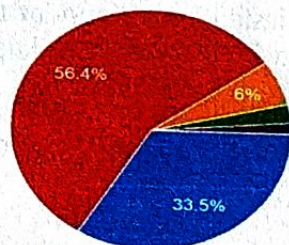
- STRONGLY AGREE
- AGREE
- NOT SURE
- DISAGREE
- STRONGLY DISAGREE

22. Has the team work culture of the college helped you to become better citizens?
396 responses



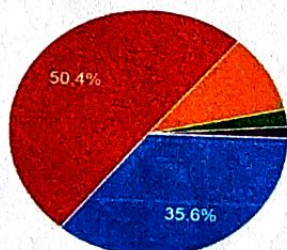
- STRONGLY AGREE
- AGREE
- NOT SURE
- DISAGREE
- STRONGLY DISAGREE

23. Has your personality improved after studying in this college?
397 responses



- STRONGLY AGREE
- AGREE
- NOT SURE
- DISAGREE
- STRONGLY DISAGREE

24. Would you like to be in touch with the college even after you leave it?
399 responses



- STRONGLY AGREE
- AGREE
- NOT SURE
- DISAGREE
- STRONGLY DISAGREE

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Teachers' Feedback

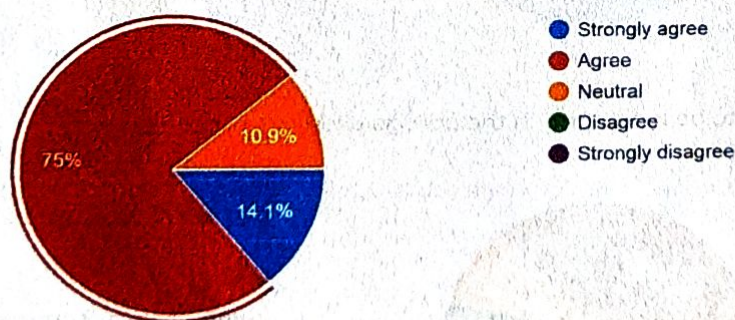
Feedback on various aspects of instructional resources and academic content is sought from around 64 faculty members of Navarasam Arts and Science college for women. The aspects such as provision of adequate time and resources for coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, focus on necessary technical/ teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. The inputs received from their feedback was taken into consideration for further necessary action wherever applicable. Majority of 75% of the teachers agree that the college vision, philosophy and objectives are referred to and reflected in college decisions. Majority of 53% of teachers agree students are disciplined and respect the faculties. Majority of 59% of teachers agree that the college provides opportunities for continuous development of faculties and equal opportunities are provided for all faculties. Majority of 64% & 53% of teachers agree that the college has adequate medical facilities and is equipped to handle medical and other emergencies and restrooms, toilets, laboratory, playground, classrooms are clean and well maintained. Majority of 67% of teachers agree that there is a good facility and encouragement to the Teachers for their research work. Majority of 57% of teachers agree that the college pays attention to conservation of environment and has taken initiative on implementing waste management practices. Majority of 65% of teachers agree that data, documents, records and evidences are well maintained. Majority of 57% & 45% of teachers agree that the capability/ potential of the staff are fully utilized and the recognition/ incentive /appreciation of the individual work is given.

Feedback Analysis Report

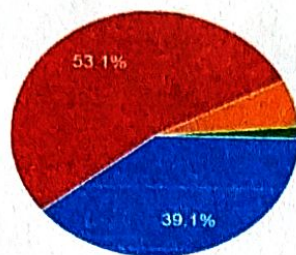
The analysis of the teachers' feedback reflects the adequacy and availability of teaching-learning facilities. The teachers showed their strong opinion that parents are satisfied with the college procedures and policies. The staff members agreed that necessities for professional improvement are non-discriminatory and just in the institution majority of them supporting the fact and they also stated that adequate support was also felt in research facilities.

1. The college vision philosophy and objectives are referred to and reflected in college decisions.

64 responses

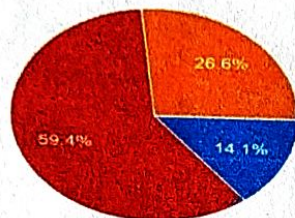


2. Students are disciplined and respect the faculties.
64 responses



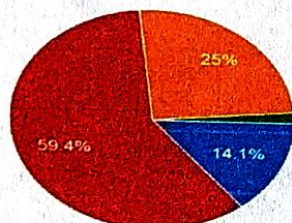
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

3. College provides opportunities for continuous development of faculties.
64 responses



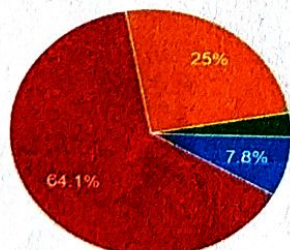
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

4. Equal opportunity for all faculties is provided.
64 responses

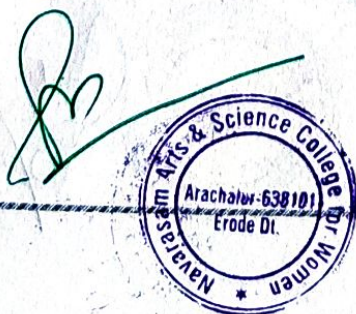


● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

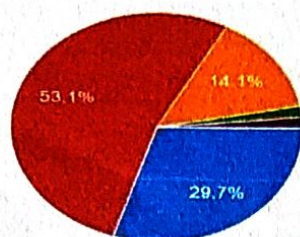
5. College has adequate medical facilities and is equipped to handle medical and other emergencies.
64 responses



● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

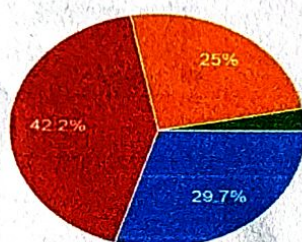


6. Restrooms, toilets, laboratory, playground, classrooms are clean and well maintained.
64 responses



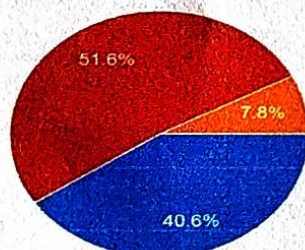
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

7. Clean drinking water is available.
64 responses



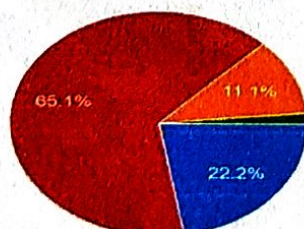
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

8. Library is well equipped and is assessable.
64 responses



● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

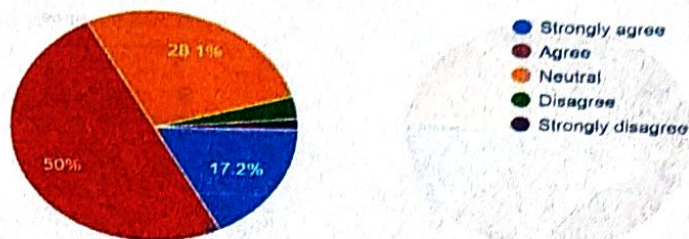
9. Laboratory equipments including equipments, chemicals and specimens are regularly provided by the college.
63 responses



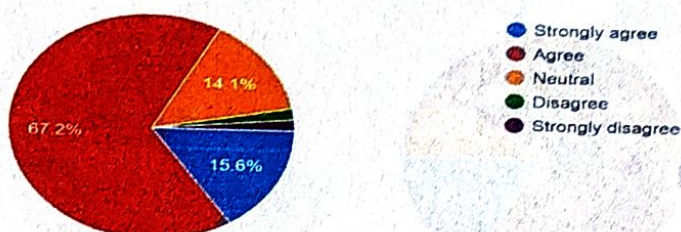
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree



10. Computer facilities are made available for ICT based teaching to the teachers.
64 responses



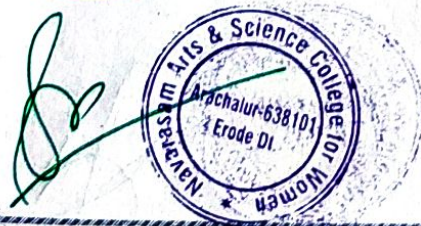
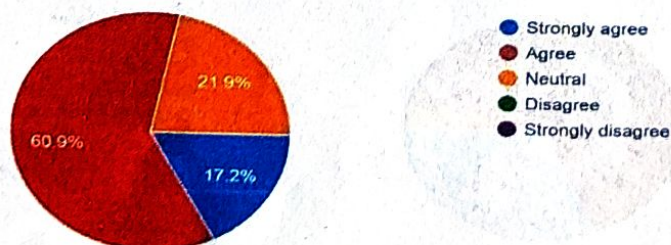
11. Good facility and encouragement to the Teachers for their research work.
64 responses



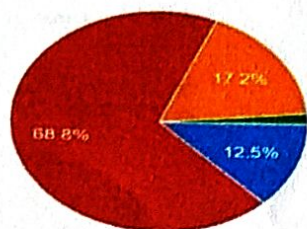
12. College pays attention to conservation of environment and has taken initiative on implementing waste management practices.
64 responses



13. Principal/head is approachable and accessible and believes in building partnerships.
64 responses

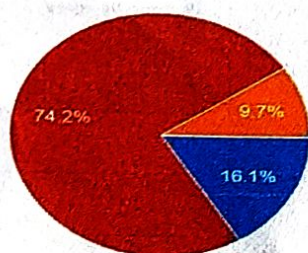


14. Faculty was appropriately represented in the governing body.
64 responses



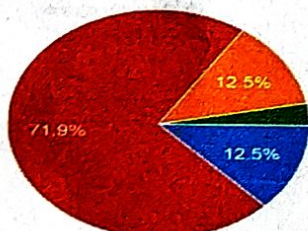
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

15. Parents are satisfied with the college procedures and policies.
62 responses



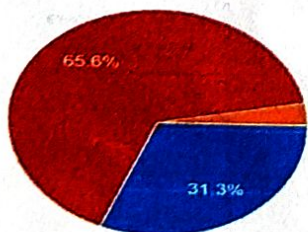
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

16. There is a mechanism for feedback review and performance enhancement for the faculty.
64 responses



● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree

17. Data, documents, records and evidences are well maintained.
64 responses



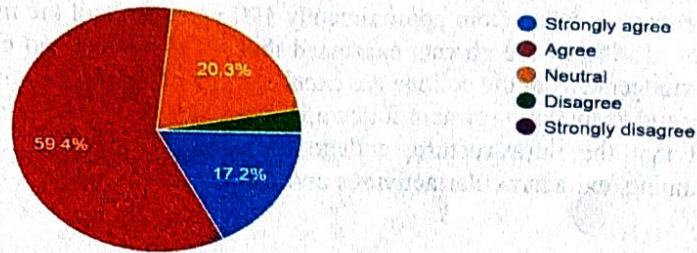
● Strongly agree
● Agree
● Neutral
● Disagree
● Strongly disagree



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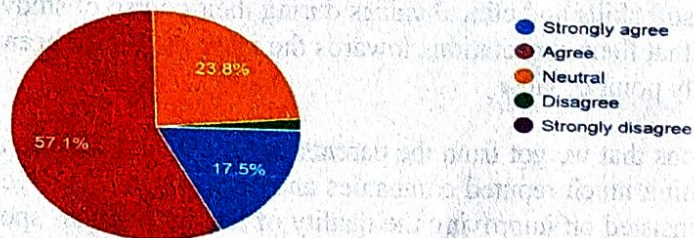
18. Staff development needs are identified and programmes are initiated for the same.

64 responses



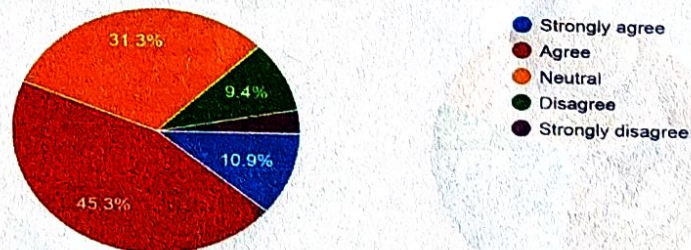
19. Capability/ potential of the staff are fully utilized.

63 responses



20. Recognition/ incentive /appreciation of the individual work is given

64 responses



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Parents Feedback

Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 190 parents about the institution for the year 2019 to 2020. Majority of 40% of the parents expressed that the discipline and cleanliness, quality of teaching and security arrangements in the college are excellent. Majority of 35% of the parents expressed that the approachability and examination system followed by the college is very good. Majority of 38% of the parents expressed that the infrastructure, college environment, administration, lab and library facilities, placement training, extracurricular activities and other student amenities like bus, canteen etc., are good.

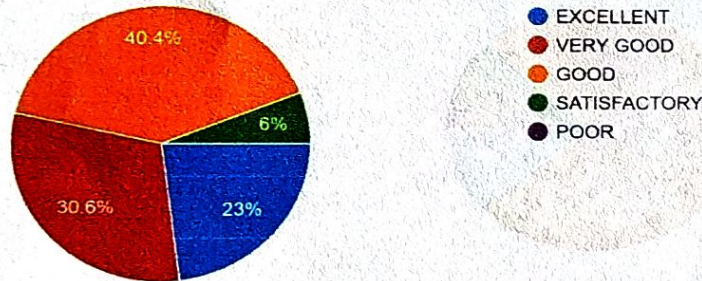
Feedback Analysis Report

The feedback analysis reports that from the parents clearly depicts their satisfaction towards the college activities. From the analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study. It is observed that they have expressed that their expectations towards the institution have been fulfilled especially from the employability point of view.

Few suggestions that we got from the parents were, they required betterment in the areas of placement by inviting much reputed companies and also wanted the development in canteen facilities. They also insisted on improving the quality of the students in spoken English. Many parents ask the favor of providing transportation facilities for interior rural places.

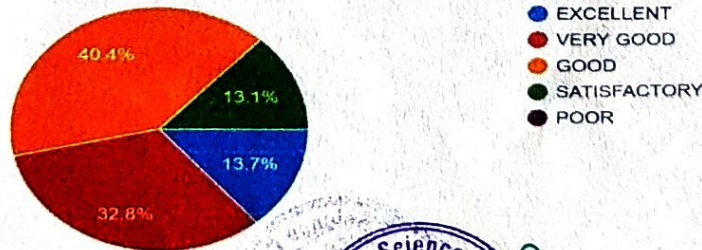
1. College environment/வளாகத்தின் சூழ்நிலை

183 responses

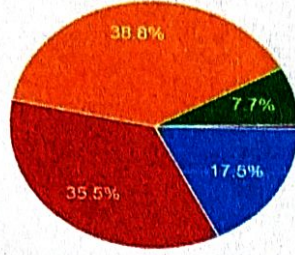


2. Infrastructure/உள் கட்டமைப்பு

183 responses

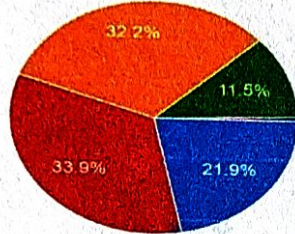


3. Administration/நிர்வாகம்
183 responses



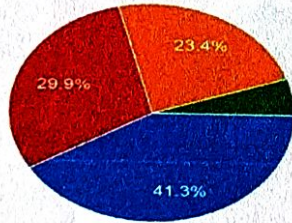
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

4. Approachability/அணுகுமுறை
183 responses



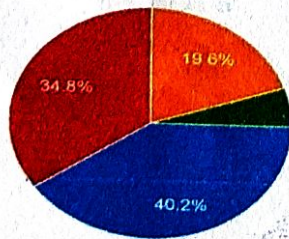
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

5. Discipline & Cleanliness/ஒழுக்கம் & தூய்மை
184 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

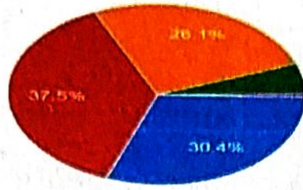
6. Quality of Teaching/கற்பித்தல் தரம்
184 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

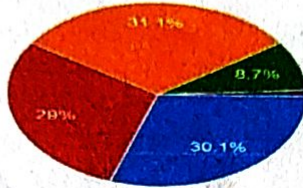


7. Examination system/தேர்வு முறை
184 responses



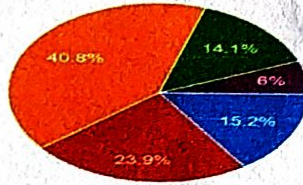
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

8. Laboratory Facilities & Library/ஆய்வு கூட வசதிகள் & நூலகம்
183 responses



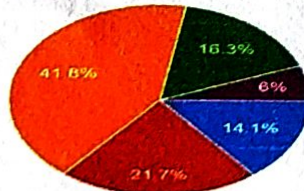
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

9. Placement training/வேலை வாய்ப்பு பயிற்சி
184 responses



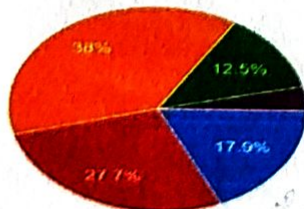
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

10. Campus(Placement)drive/வேலை வாய்ப்பு முகாம்
184 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

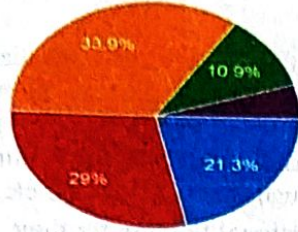
11. Extracurricular activities/கூடுதல் கல்விசார் நடவடிக்கை
184 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

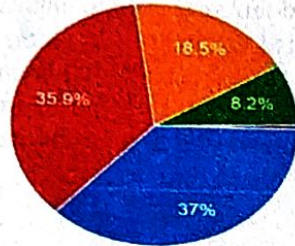


12. Sports facilities/விளையாட்டு வசதிகள்
183 responses



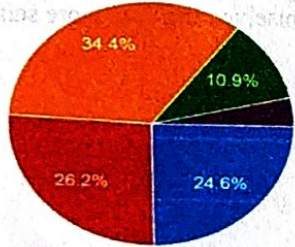
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

13. Security arrangements/பாதுகாப்பு ஏற்பாடு
184 responses



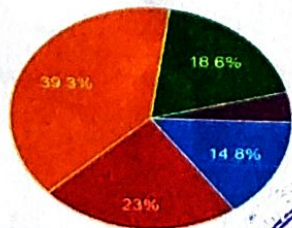
● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

14. Student amenities(Bus,Canteen,Browsing,Lab etc)/மாணவர்கள் வசதிகள்
(பேருந்து,கேன்டீன்,இணையதள வசதிகள்)
183 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

15. Medical facilities/மருத்துவ வசதி
183 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR



ALUMNI FEEDBACK

The contribution of alumni to the activities of the College is substantial especially in the development of the institution. Nearly 283 alumni were given their feedback for the academic year 2019-2020. The feedback from the alumni reveals that 100% of them feel proud to be a part of the institution and are willing to contribute to the development of the institution. 90% of the Alumni agree that they receive communications from the college/Department through Mails/ Calls/SMS etc., and 70% of them agree to deliver a Guest Lecture / Special Talk / Motivational Session for their juniors if they are invited. 87% of the alumni express the need to improve alumni involvement in the development of the College.

Majority of alumni (53%) are highly satisfied with the faculty's potential and the available library facility inside the college. Majority of alumni (58%) are satisfied with the college environment, its admission procedure, the infrastructure and lab facilities provided by the institution. 57% of the alumni are satisfied with the placement training given to them and few suggested to improve the standard of the training and the placement procedures by inviting reputed companies inside the campus. 72% of the alumni are satisfied with the hostel facilities and 54% of them are satisfied with the sports and cultural activities, as most of the alumni referred our silver jubilee function and other sports and annual days of our college as their memorable moments. 73% of the alumni agree that the curriculum followed in the institution is relevant to their job.

Feedback Analysis Report

The alumni feedback analysis report reveals that the majority (100%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enrol in this institution. All of them were highly satisfied to the point that they receive regular updates via SMS/ mails/ calls/ Facebook etc.

From the analysis many alumni agreed to be the Guest Lectures, Resource Persons and participate in the motivational sessions for their juniors and few of them suggested increasing the participation of the students in many inter-college competitions to explore themselves and gain more self confidence.

6. Admission Procedure
283 responses

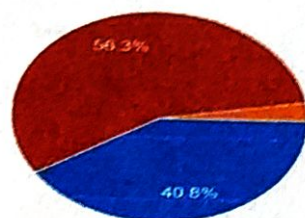


7. Environment
284 responses



8. Infrastructure & Lab Facilities

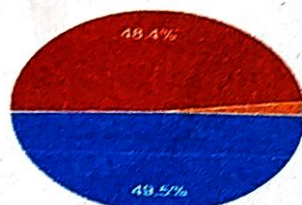
284 responses



● Highly Satisfied
● Satisfied
● Dissatisfied

9. Faculty

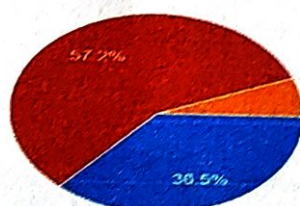
285 responses



● Highly Satisfied
● Satisfied
● Dissatisfied

10. Training & Placement

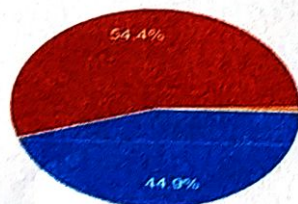
285 responses



● Highly Satisfied
● Satisfied
● Dissatisfied

11. Educational Resources

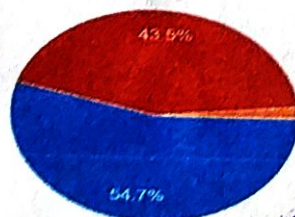
285 responses



● Highly Satisfied
● Satisfied
● Dissatisfied

12. Library

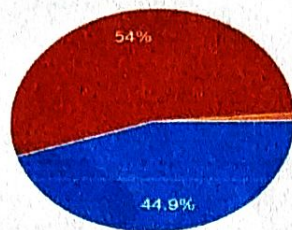
285 responses



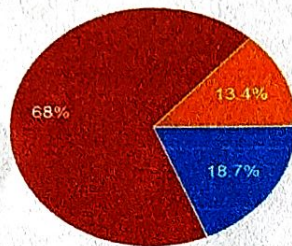
● Highly Satisfied
● Satisfied
● Dissatisfied



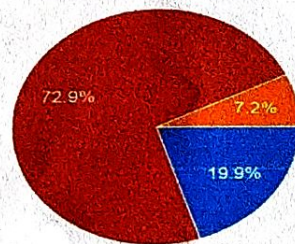
13. Sports & Cultural Activities
285 responses



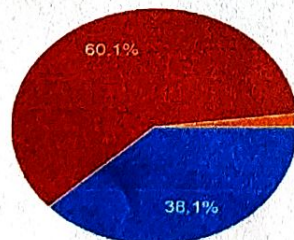
14. Canteen Facilities
284 responses



15. Hostel Facilities
277 responses

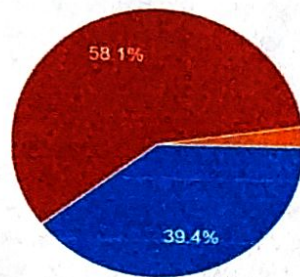


16. Level of satisfaction towards the College
281 responses



17. Alumni Association/Network of Old Friends

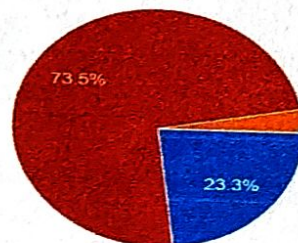
284 responses



● Highly Satisfied
● Satisfied
● Dissatisfied

18. Relevance of curriculum in your Job

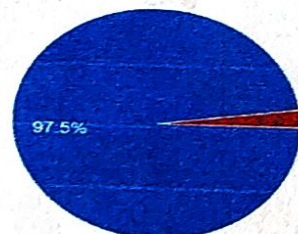
283 responses



● Highly Satisfied
● Satisfied
● Dissatisfied

19. Do you feel proud to be an alumni of Navarasam?

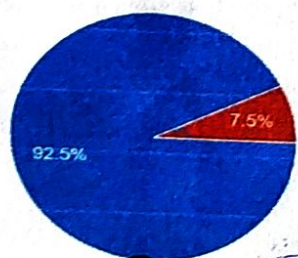
284 responses



● Yes
● No

20. Are you willing to contribute to the development of our Institution?

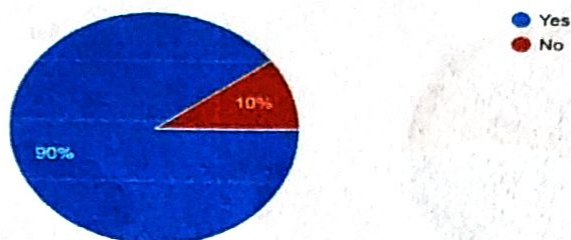
280 responses



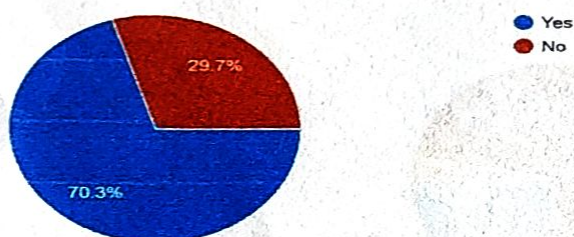
● Yes
● No



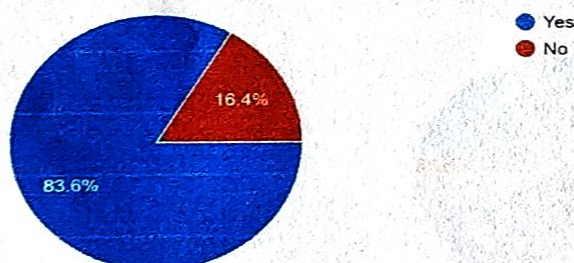
21. Do you receive communications from the college/Department through Mails/ Calls/SMS etc?
279 responses



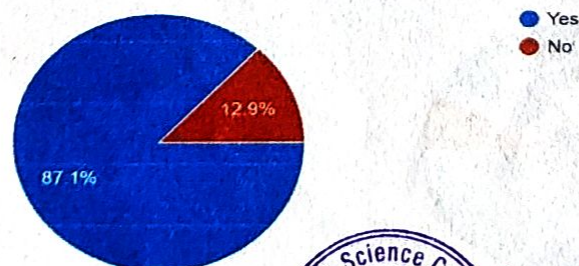
22. If you are invited to deliver a Guest Lecture / Special Talk / Motivational Session for your juniors, will you be interested?
279 responses



23. Is there a need to improve the general environment in the College/Department and attitude of the people?
280 responses



24. Is there a need to improve alumni involvement in the development of the College?
279 responses



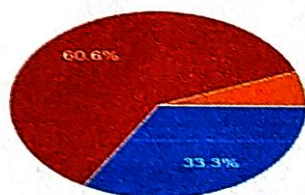
Employers Feedback

Employers' feedback is obtained from recruiting agencies, corporates with the help of structured questionnaires. Their feedback is sought on the following areas: Employee's acquaintance with technical/teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co-workers. It was found from their feedback that 60.5% of the employers agreed that the candidates from our institution who are employed in their organisation have good communication skills required for them. It was noted that 70% and 74% of the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques and they are ready to work as a team. Majority of 59% and 53% of employers agreed to the point that the students are very creative and have good leadership qualities. 56% of them agreed that the candidates from our institution maintain a cordial relationship with subordinates and higher officials. 52% & 49% of the employers agree that the candidates are very much ready to take up extra responsibility in their workplace and they are satisfied with their overall performance.

Feedback Analysis Report

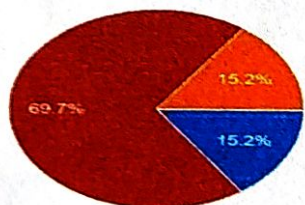
They highlighted the importance to improve upon the domain knowledge to meet the emerging societal needs.

5. General communication skills 33 responses



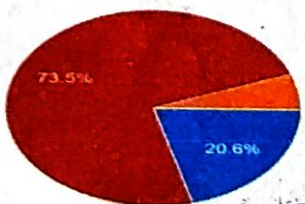
● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

6. Developing practical solutions to work place problems 33 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

7. Working as part of a team 34 responses

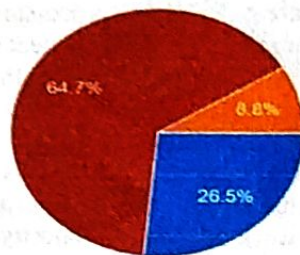


● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied



8. Planning and organization skills

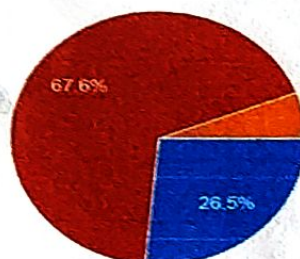
34 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

9. Open to new ideas and learning new techniques

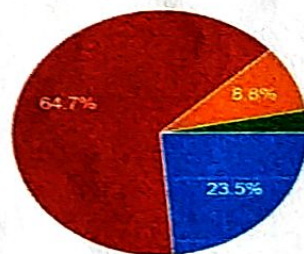
34 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

10. Ability to contribute to the goal of the organization

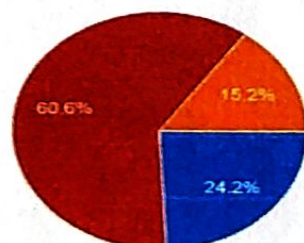
34 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

11. Technical knowledge/skill

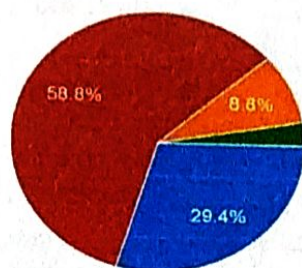
33 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

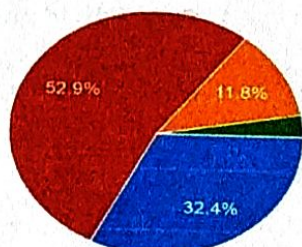


12. Leadership qualities
34 responses



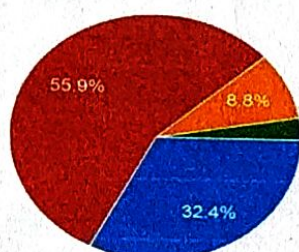
● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

13. Creativity
34 responses



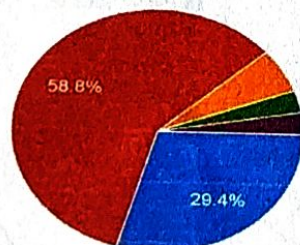
● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

14. Relationship with seniors/peers/subordinates
34 responses

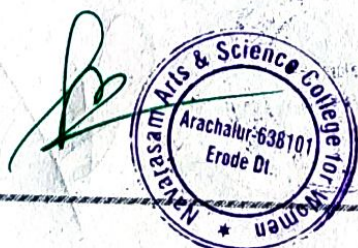


● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

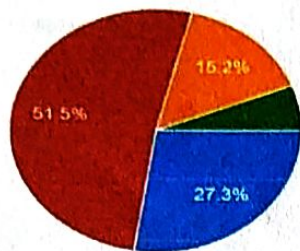
15. Involvement in social activities
34 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

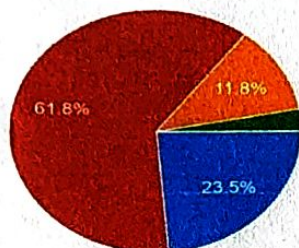


16. Ability to take up extra responsibility
33 responses



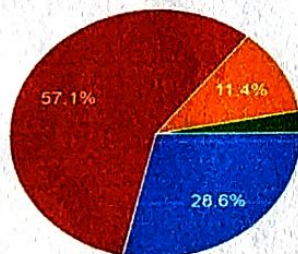
● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

17. Obligation to work beyond schedule if required
34 responses



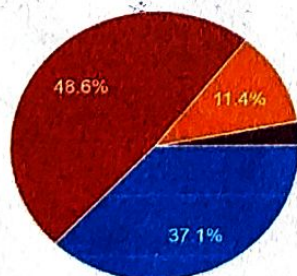
● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

18. Readiness to take new assignments
35 responses



● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied

19. Overall performance
35 responses



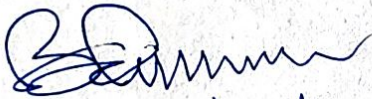
● Highly Satisfied
● Satisfied
● Neutral
● Dissatisfied
● Highly Dissatisfied




A handwritten signature in green ink, located to the right of the institutional stamp.

Action Taken

- As per the requisition of the students the usage of more ICT enabled classes are scheduled.
- Canteen facilities are monitored by a special committee of faculties which inspects the quality of food and cleanliness of the canteen environment.
- Actions are under progress to facilitate transport to the interior rural places for the forth coming year as per the requisition of the parents.
- Placement cell has planned to tie up with more reputed companies and institutions for the better placement of the students in the concert with the feedback of the alumni.
- Off campus activities like outreach programmes, intercollegiate competitions are planned to organize and also steps are to taken to make the students participate in the same to boost up the confidence level of the students.


30/02/20
Mr. G. BALAKRISHNAN
IQAC CO-ORDINATOR
Navarasam Arts & Science
College For Women
Arachalur - 638 101


30/02/20
Dr. P. SHARMILA
PRINCIPAL
NAVARASAM ARTS AND SCIENCE
COLLEGE FOR WOMEN
NAGAMALAI, ARACHALUR,
ERODE (Dt) - 638 101

