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NAVARASAM ARTS AND SCIENCE COLLEGE FOR WOMEN, ARACHALUR

(AFFILIATED TO BHARATHIAR UNIVERSITY COIMBATORE)

(ACCREDITED WITH "B" GRADE BY NAAC)

REPORT ON FEEDBACK ANALYSIS 2018-2019

Navarasam Arts and Science College For Women, Arachalur (Affiliated to Bharathiar University Coimbatore)

Erode-638101, Tamilnadu, India

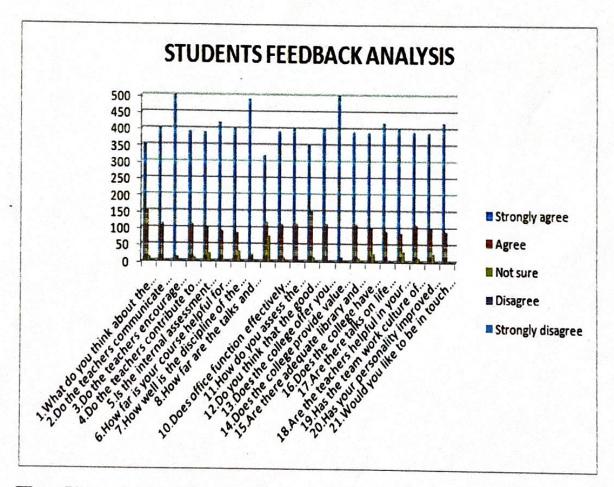
Introduction

Feedback is an essential element of the learning process. The College collects the feedback on various aspects and courses from different stakeholders such as the Students, Alumni, Faculty, Employers and Parents. The feedback collected from the individuals has been analyzed and taken to the consideration for the development of the College, teaching learning process and environment.

Students' Feedback

The Students' Feedback on the Institution and teaching learning process at Navarasam Arts and Science College For Women campus is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2018-2019, students' feedback is sought from around 512 students who responded about the institution and teaching learning process. Majority of the student population (66%) agreed that the subject taught in the course is satisfactory and the majority (58%) agreed that the teachers communicate the subject effectively. Majority of the student population (44%) agreed that the teachers encourage the student participation in class and the majority (55%) of the student population agree that the teachers contribute to their personality development. Majority of the student population (46%) agreed that the course is helpful for higher education and employment and the majority (57%) agreed that the discipline of the institution was maintained. Majority of the student population (53%) agreed that the opportunities for sports and other extracurricular activities is good and the office function effectively in fee collection, Examination work etc., Majority of the student population are satisfied with the Library, hostel and Canteen and leisure bower. Majority of the student

population (55%) agreed that the college offers chances for social service through NSS and Outreach programmes etc., and the majority (60%) of the students in the college provide value education through tutorial classes, talks, seminars, orientation etc., Majority of the student population (64%) agreed that there are talks on life guidance, Career guidance and Placement in the college. Majority of the student population (57%) agreed that the team work culture of the college helped the students to become better citizens and the majority (60%) of the students like to be in touch with the college even after they leave it.



Feedback Analysis Report

The analysis of the students' feedback clearly depicts that they are well satisfied with the facilities furnished by the institution. The students highly appreciated the academic related infrastructural



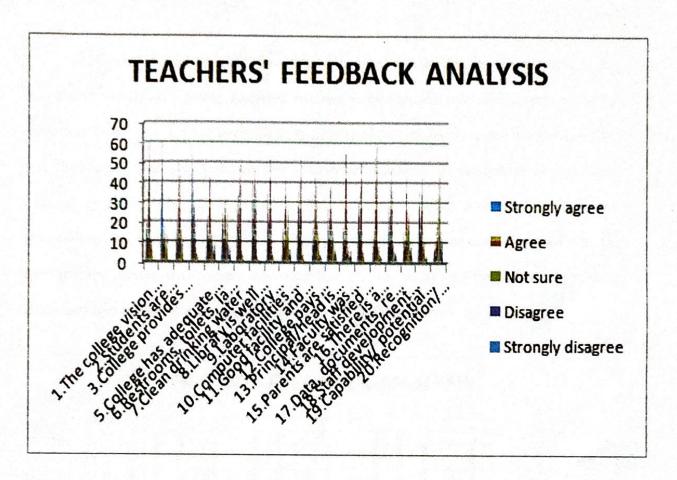
facilities such as library, laboratories, playground and other facilities. It is observed from the students' feedback that the satisfaction level of the students is less in the area of the helpfulness of their seminars and talk shows regarding the value of education and job awareness.



Teachers' Feedback

Feedback on various aspects of instructional resources and academic content is sought from around 95 faculty members of Navarasam Arts and Science College for women. The aspects such as provision of adequate time and resources for coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, focus on necessary technical/ teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. The inputs received from their feedback was taken into consideration for further necessary action wherever applicable. Majority of 70% of the teachers agree that the college vision, philosophy and objectives are referred to and reflected in college decisions. Majority of 63% of teachers agree students are disciplined and respect the faculties. Majority of 59% of teachers agree that the college provides opportunities for continuous development of faculties and equal opportunities are provided for all faculties. Majority of 62% & 54% of teachers agree that the college has adequate medical facilities and is equipped to handle medical and other emergencies and restrooms, toilets, laboratory, playground, classrooms are clean and well maintained. Majority of 67% of teachers agree that there is a good facility and encouragement to the Teachers for their research work. Majority of 56% of teachers agree that the college pays attention to conservation of environment and has taken initiative on implementing waste management practices. Majority of 67% of teachers agree that data, documents, records and evidences are well maintained. Majority of 59% & 55% of teachers agree that the capability/ potential of the staff are fully utilized and the recognition/ incentive /appreciation of the individual work is given.



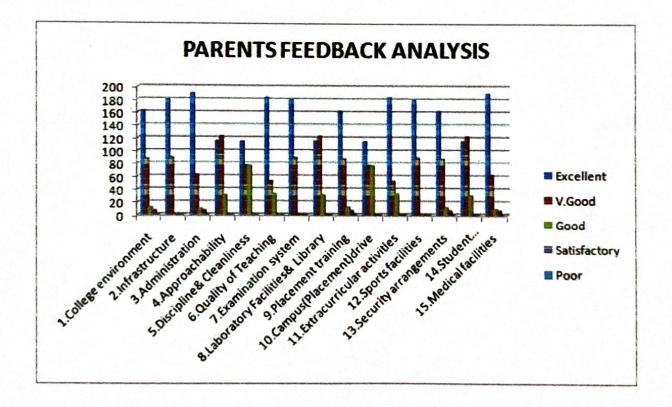


The analysis of the teachers' feedback reflects the adequacy and availability of teaching-learning facilities. The staff members showed a strong opinion that the department facilitates a conducive environment for teaching learning process. They also expressed that tests and examinations were conducted well in time with proper coverage of syllabus. The staff members agreed that necessities for professional improvement are non-discriminatory and just in the institution majority of them supporting the fact and they also stated that adequate support was also felt in research facilities.



Parents Feedback

Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 270 parents about the institution for the year 2018 to 2019. Majority of 50% of the parents expressed that the discipline and cleanliness, quality of teaching and security arrangements in the college are excellent. Majority of 53% of the parents expressed that the approachability and examination system followed by the college is very good. Majority of 58% of the parents expressed that the infrastructure ,college environment, administration, lab and library facilities, placement training ,extracurricular activities and other student amenities like bus, canteen, etc. are good.





Parents are satisfied with the good infrastructure of the college and have found it to be safe and secure for their children. Parents also found that the children have a good learning experience in the college as a result of the good knowledgeable faculties teaching the children. It was suggested that there would be more resources provided in the library and an improvement made in the facility provided by the sports department. Parents also felt that the placements and internship opportunities by the college needed improvement.

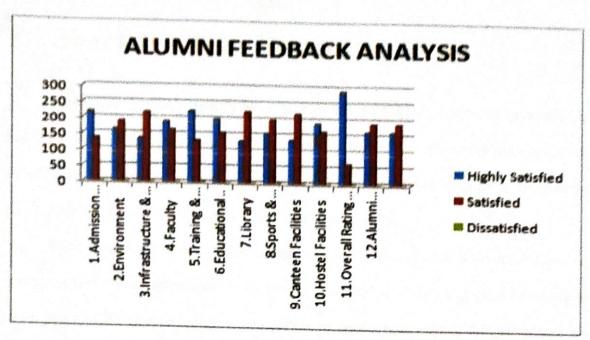


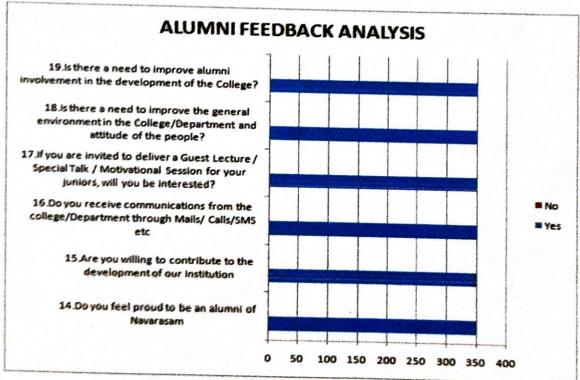
ALUMNI FEEDBACK

The contribution of alumni to the activities of the College is substantial especially in the development of the institution. Nearly 353 alumni were given their feedback for the academic year 2018-2019. The feedback from the alumni reveals that 100% of them feel proud to be a part of the institution and are willing to contribute to the development of the institution. 90% of the Alumni agree that they receive communications from the college/Department through Mails/Calls/SMS etc., and 70% of them agree to deliver a Guest Lecture / Special Talk / Motivational Session for their juniors if they are invited.87% of the alumni express the need to improve alumni involvement in the development of the College.

Majority of alumni (63%) are highly satisfied with the faculty's potential and the available library facility inside the college. Majority of alumni (60%) are satisfied with the college environment, it's admission procedure, the infrastructure and lab facilities provided by the institution. 57% of the alumni are satisfied with the placement training given to them and few suggested to improve the standard of the training and the placement procedures by inviting reputed companies inside the campus.70% of the alumni are satisfied with the hostel facilities and 64% of them are satisfied with the sports and cultural activities, as most of the alumni referred our silver jubilee function and other sports and annual days of our college as their memorable moments. 73% of the alumni agree that the curriculum followed in the institution is relevant to their job.









The alumni feedback analysis report reveals that the majority (100%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution. All of them were highly satisfied to the point that they receive regular updates via SMS/ mails/ calls/ Facebook etc.

From the analysis many alumni agreed to be the Guest Lectures, Resource Persons and participate in the motivational sessions for their juniors and few of them suggested increasing the participation of the students in many inter-college competitions to explore themselves and gain more self confidence.

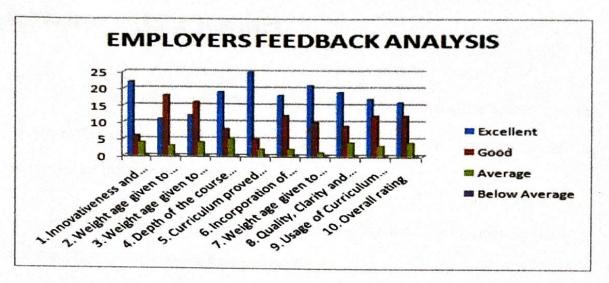


Employers Feedback

Employers' feedback is obtained from recruiting agencies, corporates with the help of structured questionnaires. Their feedback is sought on the following areas: Employee's acquaintance with technical/ teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co- workers. It was found from their feedback that 65% of the employers agreed that the candidates from our institution who are employed in their organisation have good communication skills required for them. It was noted that 70% and 74% of the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques and they are ready to work as a team. Majority of 69% and 57% of employers agreed to the point that the students are very creative and have good leadership qualities. 66% of them agreed that the candidates from our institution maintain a cordial relationship with subordinates and higher officials. 62% & 45% of the employers agree that the candidates are very much ready to take up extra responsibility in their workplace and they are satisfied with their overall performance.







The recruiters were positive about the students ability to learn new things. Students need to be aware of the current trends. Recruiters from Education stated that the students are strong in their domain knowledge, however communication skills need improvement



Actions Taken Report

- To increase the level of satisfaction of the students regarding the beneficial aspects of the seminars regarding the job related awareness programme, more talk shows and workshops are planned for the forthcoming academic year.
- The feedback is shared to the respective Heads of the department inorder to encourage the students to be even more focused.
- Intensive training programmes from reputable institutions are planned for better placement of the students and more concentration is made to increase the internship opportunities available to them.

> Intensive training on spoken English is planned for the forthcoming academic year.

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